



EDE TALDEA: KNOWLEDGE AND COMMITMENT

EDE Taldea is part of the **EDE Foundation**, a non-profit organization that advocates social development in Biscay, through the training and support of individuals and organizations working in the field of social intervention.

Over thirty intense years of development and hard work have characterised the contribution of the EDE Foundation in social education and in its promotion, which has been further enhanced by **Suspergintza Elkartea** with more than twenty years experience in the revitalisation of social, cultural, educational and environmental projects.

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suspergintza
elkartea

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A benchmark for social intervention in Bizkaia

EDE Taldea is one of the key players in the field of social intervention in Biscay, with **50,000 direct users and 400 organisations** using their services annually.

During 2011:

- EDE Taldea provided 12,130 hours of training to 4,190 professional and voluntary workers.
- They assisted 600 people in the areas of career counselling and business development.
- EDE Taldea provided 36,400 hours of social and business development consultancy, and 4,730 hours of study and research.
- Around 43,000 people have been assisted by their information services and literature.
- EDE Taldea invested around 96,500 hours of work in social, cultural and educational programmes with children, young people and the elderly.
- EDE Taldea managed 82,891 stays in Hostel Network.

Currently the **group** is made up of **419 individuals**. There are a further 52 volunteers and 241 teaching collaborators.

EDE Taldea has **links and work** with groups and organisations from social, cultural and educational fields, who are involved in social development. These include amongst others; the Bishopric of Bilbao, Cáritas Diocesana (Catholic Charity Organization), Basque Scouts, Basque Government, Regional Council of Biscay, Bilbao Town Council and BBK bank.

EDE Taldea also **takes part** in a large number of initiatives in the field of social intervention: Gizardatz (social employer), Didania (TL federation), Youth Council of the Basque Country and Astialdi Foroa, Fiare (Ethical Bank), Kiribil (Local Community Development).

They actively participate in the Red de Lucha contra la Pobreza (EAPN) (Network against Poverty) and are in the networks Red de Empresas de Inserción (Gizatea) (Social Insertion Company Network), Red de Empresas por la Igualdad (Company Network for Equality, the Red Ezetz (the Ezetz network to fight violence against women) or the Red estatal de Albergues Privados (Private Hostel Spanish Network). Furthermore they are involved in local affairs; Harribide Foundation, Umeak Kalean, Aisibizia...



EDE Foundation



edefundazioa

Developing a centre of knowledge for educating individuals and networks, whilst supporting the voluntary sector.

- Training programmes.
- Social consultancy.
- Social Research.
- Information services and literature.
- Job brokering and career counselling services.
- Awareness, development and institutional mediation services.

www.fundacionede.org

Suspergintza Elkartea



suspergintza
elkartea

Designs and manages programmes and facilities in the fields of social, cultural, educational and environmental intervention, alone or through collaboration with institutions and organisations.

- Social/educational programmes for children and teenagers.
- Playschools.
- Youth revitalisation.
- Cultural programmes and facilities.
- Youth hostels and student halls.
- Social and welfare housing.
- Social programmes aimed at senior citizens, families, women, children, immigrants, carers,...

www.suspergintza.net

EDE Taldea's areas of intervention

EDE Taldea specialise in various fields of intervention which are cross-cutting and which respond to their mission statement, whilst characterising who they are and what they do.

- Educational activities with children, teenagers, young people and their families.
- Groups vulnerable to exclusion.
- Older people and their carers
- Equality for women.
- Social volunteering and participation.
- Organisational development and the improvement of group management.
- Peace and conflict resolution.
- Immigration and multiculturalism.
- Environmental education and sustainable development.
- Cultural activities.
- *Church.*



EDE Foundation

Training

Aimed at individuals and organisations, who are looking after the training needs of volunteers and professionals.

A training model focused on personal attention, and with a methodology of participation where the student is an active protagonist.

The teaching staff are made up of individuals with connections to the social fabric, in touch with the real world and who are continuously self-reflective.

- Leisure school and sociocultural activity school
- Bolunta training forum - agency for volunteering and social participation-
- Occupational training
- Training for public and private school teachers
- Open training, focused on individuals, on their personal and professional development
- Bidera: Leadership and social enterprise



QUALITY APPROVED MANAGEMENT SYSTEM

FUNDACIÓN EDE has been independently audited, and has been found to meet the requirements of the standard: UNE-EN-ISO 9001

Social consultancy

Promotes and supports the development of public and private initiatives that contribute to the improvement of the living conditions of people experiencing exclusion or social disadvantage as well as children, teenagers and young people. This service promotes new initiatives and innovative projects; "progressive management" processes in voluntary sector organisations and public administrations; local plans and networks in the social services field, culture, young people, equality, immigration... This social consultancy is aimed at non-profit organisations, foundations, social initiative cooperatives... and also at public administrations, with particular attention directed at local administrations. The consultancy work is performed through direct and personal support for each group or institution.

- Organisational and strategic consultancy
- Project consultancy
- Human resource consultancy
- Quality and social responsibility consultancy
- Youth participation consultancy
- Communication consultancy
- Gender consultancy
- Specialist consultancy for the elderly and carers
- Consultancy aimed at public administrations and institutions



Centre of knowledge

Builds a knowledge base through research and from dealing with and managing information offered to individuals and targeted organisation's information resources which increases real world knowledge, improves living conditions, organisational development and, ultimately leads to social transformation.

The centre of knowledge consists of specialist professionals in the areas of social intervention research and information, who understand:

- Information as a resource, a right and a social reality.
- Research as the intentional pursuit of facts or of answers to questions and problems of a reflective, systematic and methodical nature.

Social Investigation

- Methodological advice for research and other collaborations.
- Satisfaction and service quality surveys.
- Programme evaluation.
- Market research surveys.
- Resource maps.
- Real world diagnostics and need assessment.
- General interest social studies.

Information and Documentation

- Documentation centre: A specialist resource of over 80,000 records on social intervention
- Information and documentation management
- Management information training and consultation
- Intervention in an information society.

Youth Information Office

A service available to young people, with the aim of informing and advising on the key issues that affect and are relevant to them, with free access.



SUSPERGINTZA ELKARTEA

Facilities and Hostels

Suspergintza Elkartea provide a wide network of facilities and hostels in which social groups, associations and organisations have freed up living spaces in which they can develop all types of socio-educational or leisure activities.

Mañarikua Homes

- [Mañarikua residences](#)
- [Fadura residence for athletes](#)

Hostel Network

Suspergintza considers hostels as activity centres and not just as housing, for them these are also for hosting various activities.

- Educational programmes for schools: Sea school, Outdoor classroom, Alternative energies, Peace school...
- Outdoor sporting activities.
- Summer camps.
- Trips to places of interest close to each shelter: Museums, guided tours, nature.....

Sport camps

Children, teenagers and young people

Provides specialist, innovative and creative services and initiatives. Serves organisations, agents and administrations to enable them to face the changes and needs of children, teenagers and young people.

Consisting of a multi-discipline team characterised by their high level of social commitment and professional qualifications.

- **On demand socio-educational programmes**
- **Re-vitalisation of libraries**
- **Work camps**
- **Re-vitalisation of school spaces**
- **Adapted sports**
- **Comprehensive children's leisure services**
- **Promotional services and youth care**
- **Youth participation initiatives and promotional services**
- **Revitalisation and promotional services for teenagers**



The elderly and their families

The elderly and their families are another key area covered by Suspergintza Elkartea, who offer programmes for elderly people and family members who are carers and support through innovative projects.

Gerontological Programmes

- Psychological intervention and stimulative activities in Gerontological centres.
- Socio-cultural revitalisation programme in elderly centres and associations.
- Social support and assistance.
- Technical assistance for the revitalisation of Elderly Advice Centres.

Support for carers

Support for development and innovation projects

Women

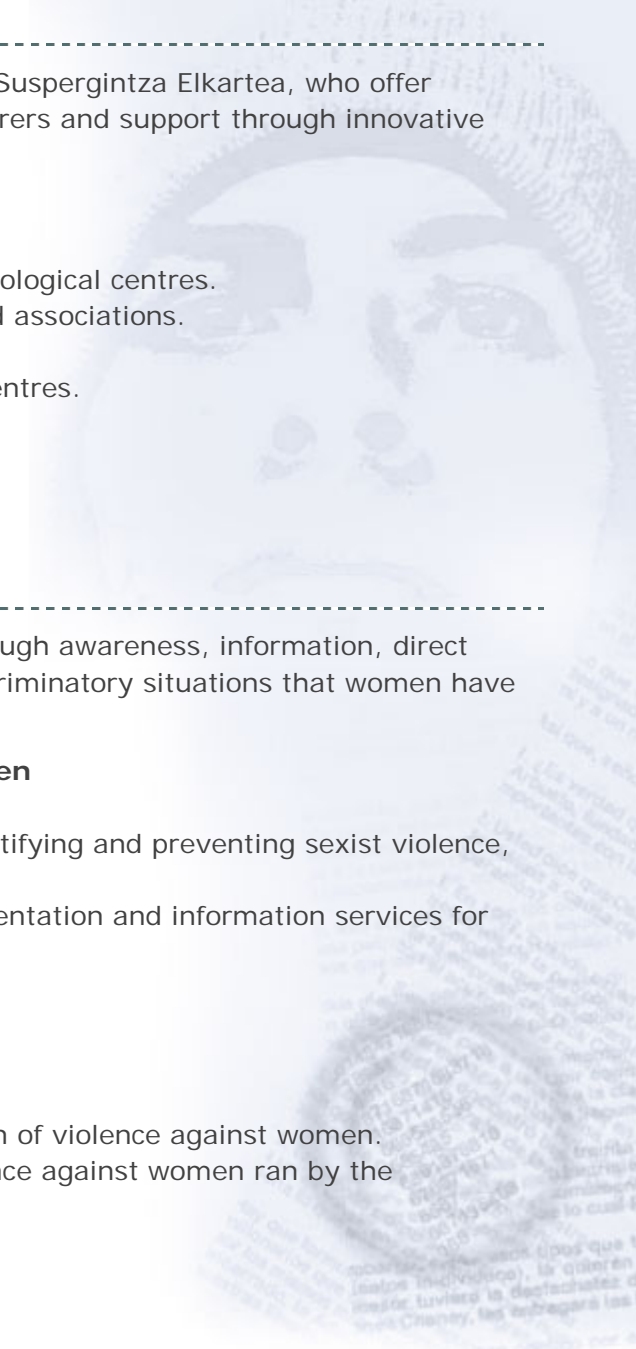
Suspergintza Elkartea manages and develops services that through awareness, information, direct guidance and direct action, contribute to the eradication of discriminatory situations that women have to live with.

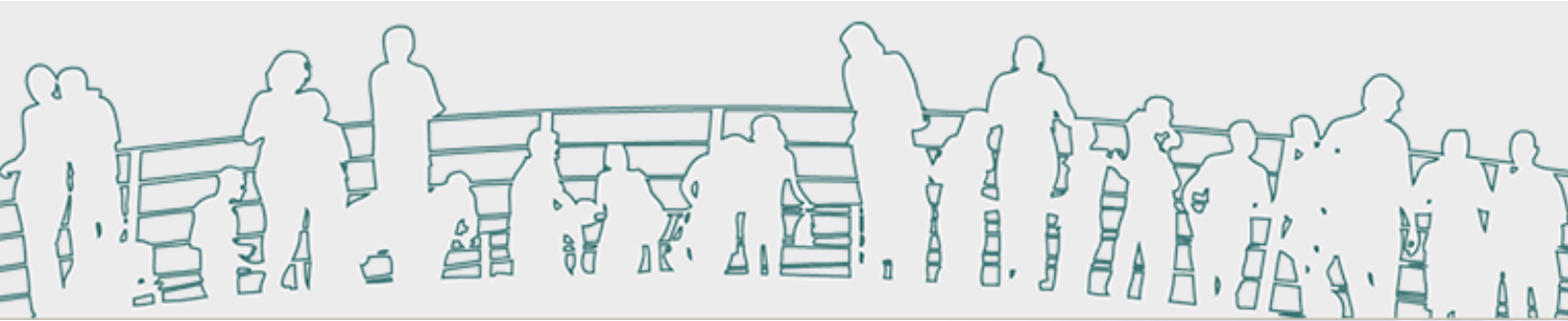
The design and management of services relating to women

- Management of workshops: self-esteem, empowerment, identifying and preventing sexist violence, exchange of tasks...
- Management of facilities for women: Housing for women, Orientation and information services for women...
- Organisation of conferences and exhibitions.

Support and assistance programmes

- Comprehensive programme for the awareness and prevention of violence against women.
- Specialist Family Intervention Programme for domestic violence against women ran by the Diputación Foral de Bizkaia.





Flag programmes

EDE Taldea develops, alone and through collaboration with other groups or administrations, different projects in several social intervention fields:

Zaintzea

Zaintzea

Senide zaintzaileei
laguntzeko udal zentrea

Centro municipal de apoyo
a familiares cuidadores



Municipal support centre for family carers in the district of Bilbao that responds to the need to deal with and prevent the negative effects that long-term care has on the carers of dependent family members. Resulting from collaboration between the Social Action Department of the Bilbao Town Council and Suspergintza Elkartea. Making

interventions aimed at ensuring that carers know and acquire skills related to caring for their families and themselves.

This centre is run by the Zainduz programme of the Regional Council of Biscay.

www.zaintzea.org

Voluntary Sector Observation



Collaborative project between the Social Action Department of the Regional Council of Biscay, BBK bank Social Work department and the EDE Foundation that started running in 2007.

Seen as a tool for the promotion of the voluntary sector, with the support of its various organisations and networks, and as somewhere for dialogue to take place between agents interested in the area and who are committed to its promotion.

Made up of three areas: Information and literature (Web, background documentary, digital bulletin...) Research (White Paper, directories, and other research projects) and Promotion (workshops and seminars, conferences, publications, management briefs...).

www.3sbizkaia.org

bolunta - ganbara



boluntariotza eta parte-hartzerako agentzia
agencia para el voluntariado y la participación social

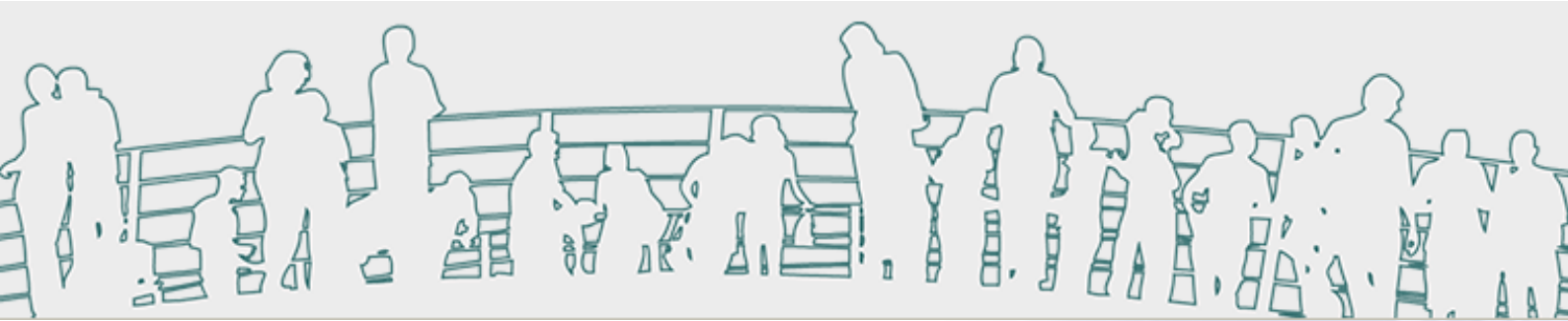


Collaborative project between the Social Action Department of the Regional Council of Biscay, the Bilbao Bizkaia Kutxa bank and the EDE Foundation for the promotion of volunteering and social participation in Biscay.

Its objectives are the promotion and the development of solidarity through the support mechanisms and services to social organisations and their members, as well as those who have decided to work voluntarily in building a more just society.

Its services can be broken into six areas of work: Volunteering, Information, Advice, Promotion and Awareness, Training and Ganbara. Ganbara is a service which encourages the creation of a social fabric and promotes the work of solidarity groups through providing office space, multi-purpose rooms and technical resources.

www.bolunta.org



Biltzen



Gizarteratzea eta Kulturarteko Bizikidetzaren Euskal Zerbitzua
Servicio Vasco de Integración y Convivencia Intercultural

Public owned service attached to the Immigration Directorate (Employment and Social Affairs Department - Basque Government) that started as a support resource of the Public Administrations and the Community, consisting of a multi-discipline and multicultural team of professionals. It aims to promote, support and coordinate intercultural initiatives and, in the same way, stimulate dialogue between different cultural communities within Basque society, as well as between them and administrations. Its main areas of service are information and documentation, training, awareness, community mediation and consultancy in managing cultural diversity, foreigners and equality of treatment and preventing discrimination.

Bakeola



Gatazketarako bitartekaritza zentroa
Centro para la mediación y regulación de conflictos

Centre specialising in satisfactorily and comprehensively addressing conflicts that arise when working with educational and social agents and promoting processes aimed at improving co-existence, the promotion of human rights, community development and social construction in order to achieve a peaceful society. Working with schools, groups and associations in the socio-education field, non-governmental bodies, public administrations, technical and political people, social fabric: personal and collective. Providing several services: Municipal and school co-existence plans; Training and education; Socio-educational programmes focused on peace, "Trukme", shared resources for play areas; Promotion of personal, group, neighbourhood and town-wide networks.

www.bakeola.org

Nontzeberri



Culture and Basque Language are the two performance areas on the Nontzeberri web page. The project's objectives are: To share the necessary elements for the enjoyment of all dimensions of the Basque culture across the network; Creating meeting spaces for exchanging ideas relevant to culture; to unite through information, Basques and their language, and in an effective, dynamic and active fashion, providing all the cultural sustenance necessary for living in a more cultured manner.

www.nontzeberri.com

Gizartenatura



An EDE taldea socio-environmental project whose mission is to link the environmental sector to its own objectives and goals, and also to those of the voluntary sector and society in general. Building and sharing services, relationships and projects of an environmental nature connected to the social and environmental fabric that contributes to the goals of an egalitarian society and solidarity, which has social justice as a defining principal. Commitment and work in the environmental field are also essential elements for building a new model of social organisation and a better quality of life.

Gizartenatura provides the design and revitalisation of environmental projects with administrations and organisations, socio-environmental training, Basque language consultancy, environmental information and documentation services, design and development of land protection projects, environmental programmes and specific activities, design of environmental intervention programmes for young people.

www.gizartenatura.org